



## YOUR ORDER SUMMARY

Customer Name:	
Contact Email:	
Order Number:	
Order Date:	
Date of Delivery:	

<u>Qty</u>	<u>Product Name</u>	<u>Description of Fault</u>	<u>Refund or Exchange</u>

All returns must be addressed to:  
Festival of Voices Inc.  
Level 3, 77 Salamanca Place  
Battery Point, Tasmania 7000

A refund or exchange will not be processed until the goods are returned, and received in their original condition and packaging. We will notify you by email as soon as this occurs.

If your item takes longer than the advertised number of days to arrive this is not grounds for a refund.

Please submit proof of postage fee along with your return form, and we will reimburse the cost of returning your damaged and faulty goods. If a product is not deemed to be faulty, shipping and handling charges will not be refunded.

We will notify you by email as soon as we receive returned goods.